NOTIFICATION CONCERNING WORKERS’ COMPENSATION PHARMACY BENEFITS

Please read this notice carefully. It provides you with important information on getting medication under a workers’ compensation claim.

As of July 1, 2019, MEMIC has entered into an agreement with CorVel Pharmacy Benefit Network, a Pharmacy Benefits Manager (PBM). CorVel has a network of pharmacies for workers to utilize to obtain the medications they may receive for their work-related injury or sickness. Pursuant to the New York Workers’ Compensation Board’s regulations set forth at 12 N.Y.C.R.R. § 440.1 et. seq., an insurance carrier may designate a pharmacy benefits manager, whose network of pharmacies the policyholder’s injured employees must use to obtain outpatient prescription medications.

This does not change your right to get the medication necessary to treat such an illness or injury. It only means that you must obtain that medication from CorVel Pharmacy Benefit Network pharmacies. The list of pharmacies and their addresses can be obtained by:

- calling the CorVel Pharmacy Solutions Team at 1-800-563-8438, or
- using the website http://www.CorVel.com/ppo-lookup/

After your first prescription is filled, a permanent Pharmacy Benefit Card will be mailed to you. Use the permanent Pharmacy Benefit Card at a participating pharmacy to obtain subsequent prescription refills for your work-related injury. If you obtain your prescriptions by phone, mail or internet, have the Pharmacy Benefit card available when requesting the prescription. If you are obtaining your medication through a workers’ compensation claim, you need to obtain that medication from one of these pharmacies unless:

- You have a medical emergency and it is not reasonably possible to purchase the medications you need for that emergency from a network pharmacy, or
- Ordering by mail or telephone is not an option in the network, no pharmacy in the network will deliver to you, and none of these pharmacies is within fifteen miles if you live in a rural area, or five miles if you do not live in a rural location. If you believe this is the case for you, please call one of the numbers on the bottom of this page.

Please note that certain pharmacies/pharmacy benefit managers may require you to use the PBM mail-order pharmacy. An order can be placed with them by contacting the CorVel Pharmacy Solutions Team at 1-800-563-8438.

All pharmacies are required to keep a sufficient stock of medication on hand so that they can service you without undue delay and all in store pharmacies must be open for business during hours that are typical in your community.

These pharmacies will directly bill CorVel Pharmacy Network or the insurance carrier MEMIC so you will not have to pay out of pocket.

If you have a workers’ compensation claim and have not received your CorVel Pharmacy Prescription Packet, please call the CorVel Pharmacy Solutions Team at 1-800-563-8438 for assistance. You may obtain additional information about the pharmacies in the CorVel Pharmacy Benefit Network from the following website: http://www.CorVel.com/ppo-lookup/, or toll-free 24 hour telephone number: 1-800-563-8438.

If you have any questions or problems, please call CorVel Pharmacy Solutions at 1-800-563-8438. You may also contact the New York State Workers’ Compensation Board at general_information@wcb.ny.gov or by phone at 1-877-632-4996 or the Board’s Advocate for Injured Workers at 1-800-580-6665. You may also find further information on the web at www.wcb.ny.gov.