

Employees with Customer Contact Safety: Hand Hygiene

(Modified from CDC: COVID-19)

Employees who have contact with customers can protect themselves best when hand hygiene recommendations are followed.

Wear gloves when handling packages and interacting with customers.

- Remove disposable gloves and place into an appropriate waste container.

Staff should clean their hands often including immediately after removing gloves and after contact with a customer.

- Hands should be washed with soap and water for 20 seconds when available. If not available, then use wet wipes until hands are visibly clean followed by hand sanitizer on dry hands.
- If soap and water are not available and hands are not visibly dirty, an alcohol-based sanitizer, that contains at least 60% alcohol, may be used.

Viruses are transferable via eyes, nose and mouth, so avoiding touching your face.

- Maintaining six feet while interacting with customers or other employees prevents virus transfer from that individual.



Additional Key Times to Clean Hands

- Before and after completing a delivery
- Before eating or preparing food
- Before touching eyes, nose, and mouth
- After blowing one's nose, coughing or sneezing
- After using the restroom
- After contact with animals or pets

At least daily, clean high-touch surfaces such as a steering wheel, phone, digital tablets, credit card machines, door handles, vehicle controls, seat belts...etc.

- Clean the stylus after customer contact.

For additional information visit the [Centers for Disease Control and Prevention's](#) website